

**Response of
Interstate Power and Light Company
to
OFFICE OF CONSUMER ADVOCATE
Data Request No. 48**

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Response Due: July 11, 2008
Information Requested By: Jennifer Easler
Date Responded: July 11, 2008
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Subject: Home Performance with Energy Star

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- A. What level of training and/or certification must the contractors and consultants meet to participation in the program? What is the incentive for the contractors to participate?
- B. A key component of a Home Performance with Energy Star program is the delivery of comprehensive home assessments, including shell, heating and health and safety measures and including significant diagnostic testing. How will IPL ensure that the customer is receiving this comprehensive service?

Response

- A. Home Performance with ENERGY STAR (HPwES) is a complex program with extensive training, promotion and follow up required to help ensure successful program implementation. It is in the contractor's and customer's best interest to integrate as many aspects of the program as possible to coincide with the HPwES programs proposed by the other investor-owned utilities. The proposed program descriptions, components, target markets, eligibility, measures, incentive structure, marketing, delivery, savings, costs and cost-effectiveness for the HPwES are reported on pages 77 through 81 of IPL's application. More detailed plans are not yet developed for HPwES, due to the level of utility and contractor coordination and to help ensure a successful program launch. It is expected that the program will be implemented in stages; as such, it is highly likely that once the program is approved IPL will take up to one year to conduct additional research and fully create detailed implementation plans. This research will include discussions with other utilities currently offering HPwES and will also address the training needs and requirements for contractors

wishing to participate in the program. The implementation plans will address the incentives for contractor participation.

B. See response to Part A above.